

# BUILDING A FIDUCIARY CONSULTING PRACTICE



Scott Reed, AIFA®, CIMA®, CEFEX Analyst  
Ken Mathis, AIFA®, PPC™, CEFEX Analyst



**HARDY**REED

# WHY US?



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ALL IN...



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# MISSISSIPPI'S ONLY RIA

CERTIFIED BY THE  
CENTRE FOR FIDUCIARY  
EXCELLENCE (CEFEX)



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**CEFEX**  
CENTRE FOR FIDUCIARY EXCELLENCE

# WE ARE A HIGHLY COMMITTED TEAM

OUR  
BACKGROUND



4

CEFEX Certification Analysts  
Centre for Fiduciary Excellence

4

Professionals with AIFA®  
Accredited Investment Fiduciary Analyst®

2

Professionals with AIF®  
Accredited Investment Fiduciary®

DESIGNATIONS EARNED BY  
**HARDYREED**

**CEFEX**  
CENTRE FOR FIDUCIARY EXCELLENCE  
Analyst

**AIF®**  
Accredited Investment  
Fiduciary

**AIFA®**  
Accredited Investment  
Fiduciary Analyst

LEARN FROM THE  
MISTAKES OF OTHERS.  
YOU CAN'T LIVE LONG  
ENOUGH TO MAKE  
THEM ALL YOURSELF.



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We Learn  
From History



**We Learn  
From History**



# OUR HISTORY

— 2003 - Met Don Trone

— 2004 – AIF<sup>®</sup> Designation

— 2005 – Begin Assessments for Existing Client Base

— 2009 – AIFA<sup>®</sup> Designation

— 2009 – First Assessments for Non-Client



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# OUR HISTORY

— 2009 – (A Few Days Later)  
1<sup>st</sup> New RIA Client from Assessment

— 2009 – (An Hour After That...)  
Realization of New Avenue for  
Business Development

— 2010 – I'd Rather Be a Hammer Than a Nail



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— 21 Assessments

*(fee range \$2,500 - \$7,500)*

— 3 CEFEX Certifications

— 11 Long-Term Clients

# HAS THE FIDUCIARY SHIP SAILED?





# CONSIDERATIONS

— PAID TO MARKET YOUR SERVICES

— ARE YOU IN COMPETITION WITH  
THE EXISTING ADVISOR?

— IF THE ASSESSMENT IS A LOSS LEADER,  
CAN YOU BE OBJECTIVE IN THE PROCESS?

— CAN THIS BE A SUSTAINABLE BUSINESS  
MODEL ON ITS OWN?

# The Great Fiduciary Business Sustainability Summit of 2013







**THE CHALLENGE.**  
**DETERMINING THE ROLE  
AND IMPACT THAT  
FIDUCIARY CONSULTING  
HAS ON A RIA BUSINESS.**



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# PREFERRED OUTCOME

- 1 RECURRING REVENUE
- 2 SCALABILITY
- 3 RESIDUAL BENEFIT TO RIA
- 4 HIGH MARGIN
- 5 LEVERAGE EXISTING RESOURCES

# BENEFITS

- 1 DIFFERENTIATION
- 2 PROFESSIONALISM
- 3 PROVIDES RESIDUAL BENEFITS TO RIA
- 4 LEVERAGE EXISTING RESOURCES
- 5 IMPROVED CLIENT OUTCOMES

# FIDUCIARY CONSULTING SERVICES

- 1** 3(21) FULL SCOPE – THE NAMED FIDUCIARY
- 2** 3(21) LIMITED SCOPE – INVESTMENT ADVISOR
- 3** CEFEX CERTIFICATION
- 4** FIDUCIARY ASSESSMENT
- 5** 3(38) – INVESTMENT MANAGER
- 6** FIDUCIARY CONSULTING
- 7** FIDUCIARY TRAINING



# FIDUCIARY SERVICES

Fiduciary Liability	Investment Advisory	Services	Role	Revenue	Avg HRS	Free Range	Scalable	Residual Benefit to RIA	High Margin In Low Margin OUT	
YES	YES	Full Scope 3(21)	Consult	Recurring			NO	YES	LOW	
YES	YES	Limited Scope 3(21)	Consult	Recurring		Flat	Asset Based	YES	HIGH	
NO	NO	CEF EX Certification - Retirement Plan, RIA, Money Manager, Taft Hartley, Record Keeper, F inancial Services Firm, Foundation	Consult	Recurring		\$500	\$40,000	NO	YES	LOW
NO	NO	Fiduciary Assessment	Consult	One-Time	20	\$3,500	\$7,500	NO	YES	LOW
YES	YES	3(38)	Manage	Recurring		Flat	Asset Based	YES	YES	HIGH
NO	NO	Fiduciary Consulting	Consult	Recurring		\$10,000	\$16,000	NO	YES	HIGH
NO	NO	Fiduciary Training	Consult	One-Time	4-6	\$2,000	\$4,000	NO	YES	LOW



# 3(21) FULL SCOPE

- + RECURRING REVENUE  
SCALABLE
- RESIDUAL BENEFIT TO RIA
- + HIGH MARGIN
- INVESTMENT ADVISORY
- + FIDUCIARY LIABILITY ROLE
- TIME AVG. HOURS  
FEE RANGE

MANAGING  
FLAT OR AUM



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# 3(21) LIMITED SCOPE

- + RECURRING REVENUE**  
**SCALABLE**
- + RESIDUAL BENEFIT TO RIA**
- + HIGH MARGIN**
- + INVESTMENT ADVISORY**
- + FIDUCIARY LIABILITY ROLE**
- + TIME AVG. HOURS**  
**FEE RANGE**

CONSULTING  
FLAT OR AUM



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# CEFEX CERTIFICATION

- + RECURRING REVENUE
- SCALABLE
- RESIDUAL BENEFIT TO RIA
- + HIGH MARGIN
- INVESTMENT ADVISORY
- FIDUCIARY LIABILITY ROLE
- + TIME AVG. HOURS
- FEE RANGE

MANAGING  
\$500K-\$40K



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# FIDUCIARY ASSESSMENT

- RECURRING REVENUE
- SCALABLE
- RESIDUAL BENEFIT TO RIA
- + HIGH MARGIN
- INVESTMENT ADVISORY
- FIDUCIARY LIABILITY ROLE
- + TIME AVG. HOURS
- FEE RANGE

CONSULTING

20+

\$5K-\$10K



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# 3(38)

- + RECURRING REVENUE  
SCALABLE
- + RESIDUAL BENEFIT TO RIA
- + HIGH MARGIN
- + INVESTMENT ADVISORY
- + FIDUCIARY LIABILITY ROLE
- TIME AVG. HOURS  
FEE RANGE

MANAGING  
FLAT OR AUM



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# FIDUCIARY CONSULTING

- + RECURRING REVENUE**
- SCALABLE**
- RESIDUAL BENEFIT TO RIA**
- + HIGH MARGIN**
- + INVESTMENT ADVISORY**
- FIDUCIARY LIABILITY ROLE**
- + TIME AVG. HOURS**
- FEE RANGE**

CONSULTING

\$10K-\$40K



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# FIDUCIARY TRAINING

- RECURRING REVENUE
- SCALABLE
- + RESIDUAL BENEFIT TO RIA
- + HIGH MARGIN
- INVESTMENT ADVISORY
- FIDUCIARY LIABILITY ROLE
- + TIME AVG. HOURS
- FEE RANGE

CONSULTING

4-6

\$2K-\$4K



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# FIDUCIARY SERVICES

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# CONCLUSIONS.

## FIDUCIARY CONSULTING WORKS AS A LOSS LEADER.



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**CONCLUSIONS.**  
**FIDUCIARY CONSULTING**  
**INDUSTRY HAS A PRICING**  
**HURDLE AS**  
**A STAND**  
**ALONE**  
**BUSINESS.**



**CONCLUSIONS.**  
**FIDUCIARY CONSULTING**  
**INDUSTRY HAS A PRICING**  
**HURDLE AS**  
**A STAND**  
**ALONE**  
**BUSINESS.**





**CONCLUSIONS.**  
**FIDUCIARY CONSULTING**  
**INDUSTRY HAS A PRICING**  
**HURDLE AS**  
**A STAND**  
**ALONE**  
**BUSINESS.**



# CONCLUSIONS.

OUR WINDOW OF  
OPPORTUNITY IS STILL  
OPEN THANKS TO THE  
DEPARTMENT  
OF LABOR.



# S&P 500 INDEX YEARLY RETURNS

2009	23.45%
2010	12.78%
2011	-0.00%
2012	13.41%
2013	29.60%

# DOL FOUND THREE-FOURTHS OF 401(k)S ILLEGAL

SOURCE: CFO DAILY NEWS ARTICLE BY JARED BILSKI, FEBRUARY 25, 2014



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**75% OF DOL AUDITED 401(k)S IN 2013 RESULTED IN PLAN SPONSORS BEING FINED AND/OR PENALIZED.**

**AVERAGE FINE IN 2013 WAS \$600,000 PER PLAN, UP \$150,000 FROM 4 YEARS AGO.**

**88 INDIVIDUALS – FROM PLAN OFFICIALS TO CORPORATE OFFICERS TO SERVICE PROVIDERS – CRIMINALLY INDICTED FOR 401(k) OFFENSES.**

**FOR 2014, DOL HAS ADDED 1,000 NEW ENFORCEMENT OFFICERS AND INTENTIONS OF MORE 401(k) COMPLIANCE AUDITS.**



# SUMMARY / Q+A

**HOW DO WE FIX THIS PROBLEM?**

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# IDEAS TO GROW A FIDUCIARY PRACTICE

- 1 DIRECT MARKETING
- 2 SYMPOSIUM/SUMMIT
- 3 COI I.E. ERISA AUDITORS
- 4 PRIVATE CLIENTS
- 5 INDUSTRY EVENTS, I.E. SHRM
- 6 PUBLISH



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# IDEAS TO GROW A FIDUCIARY PRACTICE



**DIRECT MARKETING**

# IDEAS TO GROW A FIDUCIARY PRACTICE

SYMPOSIUM/SUMMIT/SEMINAR

# You're Invited.

## 2013 Retirement Plan Fiduciary Summit

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Retirement Plan Services

Hardy Reed, LLC is a Registered Investment Advisor certified for fiduciary excellence by CEREF, the Centre for Fiduciary Excellence, which is an independent recognition of conformity to a Global Standard of industry best fiduciary practices for investment advisors.



# IDEAS TO GROW A FIDUCIARY PRACTICE

INDUSTRY EVENTS, I.E., SHRM





# IDEAS TO GROW A FIDUCIARY PRACTICE



**Guess Who Manages His  
Company's Pension Plan?**

# IDEAS TO GROW A FIDUCIARY PRACTICE



# IDEAS TO GROW A FIDUCIARY PRACTICE

PRESS / EVENTS / INDUSTRY NEWS

## Eight Steps to Retirement Plan SUCCESS



THE FIRST STEP TO RETIREMENT PLAN SUCCESS

As the industry of fiduciary investing grows, the need for...  
...the industry of fiduciary investing grows, the need for...  
...the industry of fiduciary investing grows, the need for...

PUBLISH



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**CORPORATE OFFICE:**

**101 SOUTH FRONT ST.  
TUPELO**

**OXFORD OFFICE:**

**2084 OLD TAYLOR ROAD  
OXFORD**

**662.823.4722**

**[WWW.HARDYREED.COM](http://WWW.HARDYREED.COM)**

**[info@hardyreed.com](mailto:info@hardyreed.com)**



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Partnerships Built On Trust.



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**Objective Fiduciary Guidance**