

# Consultant's Review of Fiduciary Practices

An introduction for AIF Designees to the new fiduciary consulting assistance document



# Learning Objectives:

- Articulate the historical development of the fiduciary practices.
- Recognize the roles of CEFEX and fi360 in the process of conducting fiduciary reviews and assessments.
- Recognize the main differences between the Consultant's Review of Fiduciary Practices (CRFP) and Consultant's Assessment of Fiduciary Excellence (CAFE).
- Utilize the CRFP to conduct high-level reviews of investment stewards.

### Practices and Criteria Development Review

1999

fi360 Established 2003

Prudent Investment Practices Handbook published

(Practices only)

2006

Prudent Practices for Investment Advisors, Stewards, and Managers handbooks and Legal Memoranda

### Practices and Criteria Development Review

#### 2008

Prudent Practices for Investment Advisors and Stewards and the Legal Memoranda

#### 2013

Significant updates to Prudent Practices for Investment Advisors and Stewards handbooks and Legal Memoranda

AIF.

- Established in 2006
- Logical progression for investment professionals with fi360:
  - Practices/ Criteria
  - Training (Designations)
  - Web-based Tools (Implementation)
  - Resources (Designee/Subscriber support)
  - Assessments
  - Certifications

Three Levels of Assessment:



Process begins with self-assessment

### Level 2

 Informal fi360/CEFEX involvement for reviews and assessments

### Level 3

 Mandatory CEFEX/fi360 involvement for formal certifications



#### AIF Designees:

- Permitted to conduct Level 2 assessments utilizing the CRFP tool
- Reviews are informal and fundamentally engaging
- Consultations with fi360 or CEFEX is not required





#### AIFA Designees:

- Qualified to conduct Level 2 reviews and Level 3 assessments
- CRFP:
  - used for reviews (Level 2)
- CAFE:
  - primarily for assessments (Level 3)
  - sometimes used for reviews (Level 2)



# Types of Engagements

# Level 1 SAFE STEWARDS ADVISORS MANAGERS





# Development of the CRFP Tool

- CAFE CEFEX- Assessment of Fiduciary Excellence
- CRFP Consultants Review of Fiduciary Practices
- The CRFP is a 'simplified' CAFE.
- Practical experience with the CAFE since 2006 has enabled us to make continual improvements to the CAFE tool, from which the CRFP was derived.
- Development of the CRFP was driven by the need for a simpler assessment tool for use at Level 2, particularly for assessed entities that are smaller and less complex

### Using the CRFP – an Overview



- Part I Preparing for the Review:
  - Sets the boundaries of the engagement including what is covered and what is not covered
  - Establishes the objectives and scope
- Part II Data Gathering:
  - Relevant background information
  - Documentation that substantiates adherence to the Practices/Criteria
  - Evidence section under each question provides guidance on what is necessary to meet the requirements
  - Tables simplify organization of data
- Part III Finding and Conclusions:
  - Practices "conforms / does not conform" checklist

- Part 1 Preparing for the Review
- To be completed with the entity being reviewed
- Key objectives:
  - Scope of engagement
  - Legal and practical limitations
  - Attorney-client privilege
  - Source of payment
- Ensure client understands both what is and what is not being reviewed



- Background:
  - Steward and designee/analyst information
  - ID other service providers
  - General administrative information
- Documentation:
  - Fiduciary File
  - Essential documents e.g., IPS, service provider agreements
  - Recommended documents e.g., performance reports, committee minutes

#### Part II – Data Gathering

- Demonstration of Fiduciary Responsibility:
  - Addresses most of the Practices in Step 1
  - Evidence sections provide excellent guidance regarding conformity
- Asset Allocation Strategies:
  - Timing and distribution of cash flows
  - Participant demographics
  - Asset class analysis
  - Comparison of actual asset allocation to that specified in the IPS
  - All tables do not apply to all stewards



- Investment Policy Statement:
  - Practice 2.6 Criteria form a checklist of essential components
  - Are socially responsible investments being utilized?
- Due Diligence Procedures:
  - Table 4 captures investment due diligence procedures or screens
  - Implementation of investment strategies
  - Safe harbors

#### Part II – Data Gathering:

- Custody, Brokerage, and Other Service Providers:
  - Due diligence process for selecting other service providers
  - SMAs and related execution questions
- Monitoring and Performance Reports:
  - Addresses all of the Practices in Step 4
  - When was a service provider last replaced?
  - Table 15 captures investment-related expenses
  - Fiduciary liability insurance

#### Part III – Findings and Conclusions:

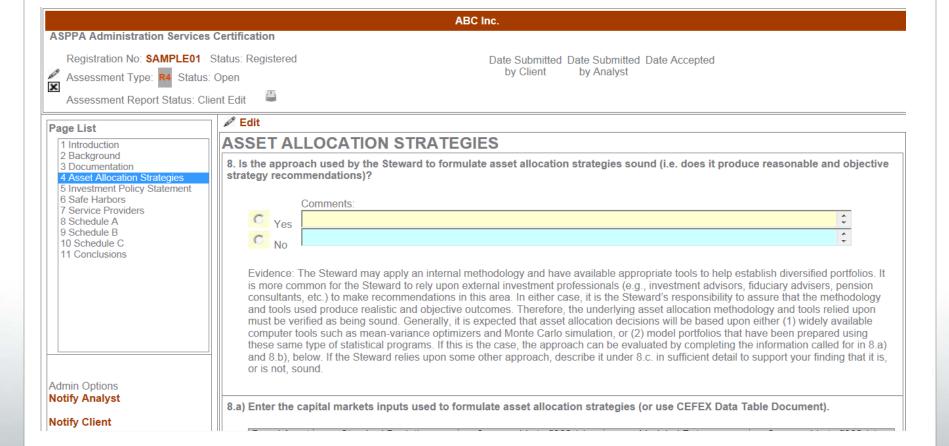
- Checklist requiring a determination of whether the entity being reviewed:
  - Conforms
  - Conforms but with opportunity for improvement
  - Does not conform
- "CRFP Reference" column lists the related question(s) from Part II
- "Comments" box should be used:
  - To describe important or unique information related to Practice
  - When "Conforms, OFI" or "Non-conformity" are checked
- Part III should be the basis for a final report

#### **Electronic Assessment Forms**

- Available through www.CEFEX.org (not fi360!)
- Unique EAF is established for each review client
- EAF significantly reduces burden on client and designee:
  - Time-saving when CRFP version is changed while a review is underway
- Version changes do not require data re-entry!
- Designee can offer client secure access to CEFEX website to:
  - Start data entry in CRFP
  - Upload review documents
- Assessment data will migrate from CRFP to CAFE as client involvement increases

#### **EAF View**





# Review Output



- Full EAF including Designee comments:
  - Can exclude Analyst comments if necessary
- Part 3 only, including comments (coming soon)
- Designee can provide separate fi360 reports to accompany this output:
  - fi360 Monitoring Report
  - fi360 Fee & Expense Report

#### **Electronic Assessment Form**

for

#### **Investment Stewards**

**CEFEX Certification Program** 



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Regi	istration e:	Investment Steward
Stan	ndard:	"Prudent Practices for Investment Stewards", published by fi360, Bridgeville, PA.
Vers	sion:	3.6
Note	es:	Prepared by CEFEX, Centre for Fiduciary Excellence, LLC For the evolusive use of CEFEX certification candidates and Analysts performing CEFEX assessments. The format, process, practices, and procedures of this workbook are PROPRIETARY. No portions of this form may be reproduced without the permission of CEFEX. - CEFEX acknowledges the co-development by fi380 of this workbook.

#### Instructions for CEFEX Candidates

The purpose of this Electronic Assessment Form is for the CEFEX Candidate to provide evidence of adherence to the Standard. If this is an Initial Assessment, the CEFEX Candidate is requested to:

- a) Respond to questions in this Form
- b) Call your Analyst as necessary to complete the Form
- c) When complete, click "Notify Analyst", and an e-mail will be sent automatically to your Analyst

If this is a renewal assessment, the CEFEX Candidate is requested to:

- a) Report any significant changes in its operations within this Form. Please enter comments in the appropriate areas of the Form.
- b) Report on any outstanding Opportunities for Improvement (OFI) issued during previous assessments. This is done directly with your

Source: CEFEX

#### EAF Fees



- When sold by CEFEX:
  - Designee pays \$500 per eCRFP established.
- When sold by Designee:
  - Designee pays \$400 for first eCRFP in 12 months, and \$75 for each additional eCRFP in that 12 month period.



# If You Have a Review Prospect and Plan to use the EAF



- Contact Chuck at <u>cburger@cefex.org</u> for "CEFEX Designee Agreement"
- 2. E-mail signed agreement and client info to Chuck:
  - Name of plan, name of liaison officer, e-mail address, does client want on-line access?
- 3. Pay fee (check, credit card, or invoice)
- 4. Receive login ID and password
  - Client receives login ID and password (optional)
- 5. Basic training on EAF from Chuck

#### Steward CRFP vs. CAFE

# The following Steward CAFE items are excluded from the associated CRFP:

- Certain administrative data
- Questions 8.a) 8.c): Capital market inputs and calculation of risk/return
- Table 1: Cash Flows
- Questions 10.b) 10.d): Risk/return calculations
- Questions 14.a) 14.d): Investment options due diligence
- Tables 5 & 6: Tables remain, but # of clients/participants and asset levels not required
- Table 7: Other managed investments and balances

# Steward CRFP vs. CAFE Continued



# The following Steward CAFE items are excluded from the associated CRFP:

- Tables 8-11: Safe harbor details
- Question 16.e): Principal transactions
- Tables 12-14: Service provider details
- Questions 24 & 25: DRP and client data safeguards
- Schedule A: Service agreement disclosure checklist [408(b)(2)]
- Schedule B: ERISA 3(38) Investment Manager checklist
- Schedule C: Participant disclosures checklist [404(a)(5)]
- Part 3: Practices "conforms / does not conform" checklist; Criteria have been removed

#### What Comes Next?

- Review your own practice utilizing the CRFP
- Introduce the CRFP to clients and prospects
- Pursue and obtain a CEFEX certification
- Contact CEFEX or fi360 with questions