

Introduction to Fiduciary Prudent Practices

Rich Lynch, AIFA® Lead AIF Instructor, Broadridge Fi360 Solutions Bennett Aikin, AIF®
Director of Designations, Broadridge Fi360 Solutions

Agenda

- Purpose of the Prudent Practices
- How the Practices Evolve and are Validated
- An Overview of the Practices for Advisors and Stewards

U.S. Legislation



ERISA:

Employee Retirement Income Security Act (Qualified retirement plans)



UPIA:

Uniform Prudent Investor Act (Private trusts, the default standard if nothing else "fits")



UPMIFA:

Uniform Prudent
Management of Institutional
Funds Act (Foundations,
endowments, and
government sponsored
charitable institutions)



MMPERSA:

Uniform Management of Public Employees Retirement Systems Act (State, county, and municipal retirement plans)



IAA:

The Investment Advisers Act of 1940

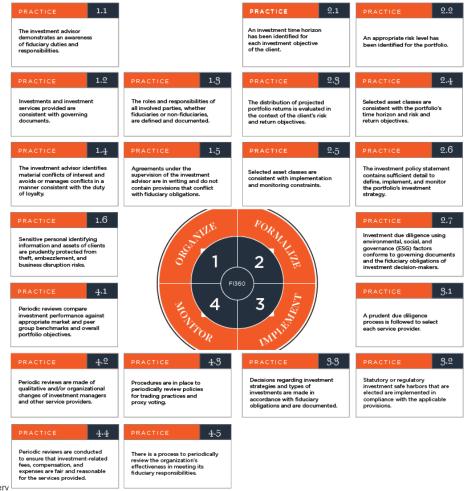
Global Fiduciary Precepts

- on Follow laws and governing documents
- O2 Diversify to manage risk and return
- O3 Prepare and follow an investment policy statement
- Prudently select fiduciary and non-fiduciary service providers
- O5 Control and account for costs
- Of Avoid or manage conflicts of interest
- 07 Monitor service providers
- 08 Monitor and assure conformity to fiduciary obligations

Job Task Analysis

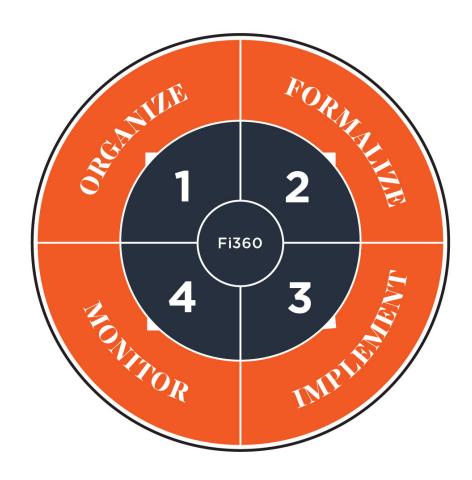


Periodic Table of Fiduciary Practices



7

Fiduciary Quality Management System



The Fiduciary Handbook Series



Investment Stewards (U.S. Edition)

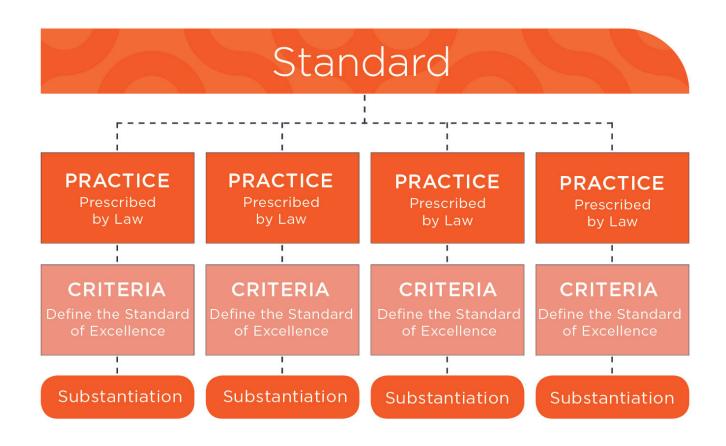


Investment Advisors (U.S. Edition)



Investment Managers (U.S. Edition)

Components of a Standard



Components of a Standard: Practices and Criteria



1.1 PRACTICE

The duty of care generally requires the advisor to "act with the care, skill, prudence, and diligence under the circumstances then prevailing that a prudent person acting in a like capacity and familiar with such matters would use in the conduct of an enterprise of a like character and with like aims." This language is commonly known as the prudent person rule. Fiduciary investment advisors should think of this as the prudent "expert" rule because the phrase "acting in a like capacity and familiar with such matters" elevates the obligation to that expected of an expert in the field.

Complying with all applicable standards related to your services requires assessing the scope of your advisory services, determining your fiduciary status under applicable laws and regulations, and understanding the obligations that apply to the specific client engagement. Fiduciary laws and regulations are intentionally principles-based. In contrast to rules-based regulations such as those administered by FINRA dealing with non-fiduciary sales practices, fiduciary laws and regulations are not highly prescriptive. They require professionals to always serve clients' best interests by staying responding appropriately to changing economic market and social conditions, technology, and the body of knowledge in the profession.

Professional standards play a critical role in providing specific, practical, and timely guidance to advisors. This handbook addresses the reality that most advisors serve several client types: individuals. retirement plan sponsors, charitable organizations. trusts, and others. The fiduciary practices delineated here are substantiated in the various laws that apply to those audiences. Additionally, the practices are updated periodically to stay current with best investment management, business, and fiduciary practices. That is why Practice 1.1 requires adherence to all practices that apply to any given client engagement.

by professional associations also serve the important role of guiding the conduct of practitioners in their specific disciplines. Organizations such as the

American Institute of CPAs Certified Financial Planner Board of Standards, CFA Institute, and others set and enforce codes of conduct and ethics for their members or certified professionals. Practice 1.1 recognizes the importance of professional standards setting bodies and the obligation of investment advisors to honor the commitments they have made

Organizations that confer professional designations and trade associations may promulgate professiona standards of conduct or codes of ethics with more stringent requirements than apply under law or regulations: they cannot eliminate or lower legal or regulatory obligations. As a practical matter, advisors who are subject to varying levels of fiduciary accountability need to adhere to the highest one to avoid being out of compliance at some level.

The pursuit of fiduciary excellence by advisors serves the best interests of investors and enhances the reputation of the profession of investment advice. This involves going beyond mere compliance to adopt professional best practices.

Substantiation

Employee Retirement Income Security Act of 1974

29 C.F.R. §2550.404a-1

Case Law
Tibble v. Edison, Int'l, 135 S. Ct. 1823, 59 E.B.C. 2461
(2015), on remand 843 F.3d 1187 (9th Cir. 2016) and
2017 WL 5252373 f. CD.Cd. 2017; Tussey v. ABB, Inc.
52 E.B.C. 2826, 2012 WL 1113291 (W.D. Mo. 2012), aff'd in part 2014 WL 1044831 (8th Cir. 2014) and 2017 WL 929202 (8th Cir. 2017), Braden v. Wal-Mart Stores, Inc. 588 F.3d 585 (8th Cir. 2009), 6:08-cv-03109-GAF (W.D. Mo. 2012); Marshall v. Glass/Metal Associatio (W.D. Mo. 2012); Marshall v. Glass/Metal Association and Glaziers and Glassworkers Pension Plan, SOT F. Supp. 378 2 E.B.C. 1006 (D.Hawaii 1980); Katsaros v. Cody, 744 F.2d 270, S. E.B.C. 1777 (2d Cit. 1984), cert denied, Cody v. Donovan, 469 U.S. 1072, 105 S. Ct. 565, 83 L. Ed. 2d 506 (1984); Marshall v. Snyder, T.E.B.C. 1878 (E.D.NY. 1979); Donovan v. Mazzola, 716 F. 2d 1878 (E.D.NY, 1979); Donovan v. Mazzola, 716 F. 2d 1226, 4 E.B.C. 1865 (9th Cir. 1983), cert. denied, 464 U.S. 1040, 104 S. Ct. 704, LEd.2d 169 (1984); Fink v. National Savings and Trust Company, 772 F. 2d 951, 6 E.B.C. 2269 (D.C. Cir. 1985); Metzler v. Graham, 112 F.3d 207 (5° Cir. 1997)

Advisors	Stewards
Practice 1.1 – The investment advisor	Practice 1.1 – The investment steward
demonstrates an awareness of fiduciary duties	demonstrates an awareness of fiduciary duties
and responsibilities.	and responsibilities.
1.1.1 The investment <i>advisor</i> complies with all	1.1.1 The investment <i>steward</i> complies with all
laws and rules that apply to the services the	laws and rules that apply to the steward's
advisor is providing.	responsibilities.
1.1.2 The investment <i>advisor</i> complies with all applicable Practices and Procedures defined in this Prudent Practices handbook.	1.1.2 The investment <i>steward</i> complies with all applicable Practices and Procedures defined in this Prudent Practices handbook.
1.1.3 The investment <i>advisor</i> adheres to all applicable standards of conduct and code(s) of	1.1.3 The investment <i>steward</i> adheres to all applicable standards of conduct and code(s) of
ethics required by law, regulation, employers,	ethics required by law, regulation, employers,
and professional organizations.	and professional organizations.

Advisors	Stewards
Practice 1.2 – Investments and investment	Practice 1.2 Investments and investment
services provided are consistent with	services provided are consistent with
governing documents.	governing documents.
1.2.1 Investments are managed, and investment	1.2.1 Investments are managed, and investment
services are <i>provided</i> , in accordance with	services are <i>retained</i> , in accordance with
governing documents, including documents	governing documents, including documents
establishing the terms of an account or <i>client</i>	establishing the terms of an account or service
engagement and the investment policy	<i>provider</i> engagement and the investment policy
statement.	statement.
1.2.2 Documents pertaining to the investment management process, including records of decisions made by fiduciaries <i>and clients</i> , are secure and readily and reliably accessible by authorized persons	1.2.2 Documents pertaining to the investment management process, including records of decisions made by fiduciaries, are secure and readily and reliably accessible by authorized
authorized persons.	persons.

Advisors	Stewards
Practice 1.3 – The roles and responsibilities of	Practice 1.3 – The roles and responsibilities of
all involved parties, whether fiduciaries or non-	all involved parties, whether fiduciaries or non-
fiduciaries, are defined and documented.	fiduciaries, are defined and documented.
1.3.1 All involved parties have acknowledged	1.3.1 All involved parties have acknowledged
their roles and responsibilities and fiduciary or	their roles and responsibilities and fiduciary or
non-fiduciary status in writing.	non-fiduciary status in writing.
1.3.2 Each investment committee formed, controlled, or required by the investment advisor has a defined set of by-laws or operating procedures to which the committee adheres.	1.3.2 <i>The</i> investment committee has a defined set of by-laws or operating procedures to which the committee adheres.

Advisors	Stewards
Practice 1.4 – The investment advisor identifies material	Practice 1.4 – The investment <i>steward</i> identifies material
conflicts of interest and avoids or manages conflicts in a	conflicts of interest and avoids or manages conflicts in a
manner consistent with the duty of loyalty.	manner consistent with the duty of loyalty.
1.4.1 Policies and procedures for overseeing and managing	1.4.1 Policies and procedures for overseeing and managing
conflicts of interest, including to avoid self-dealing and making	conflicts of interest, including to avoid self-dealing and making
false or misleading statements, are defined and followed.	false or misleading statements, are defined and followed.
1.4.2 Conflicts of interest are avoided when prohibited by law and/or governing documents.	1.4.2 Conflicts of interest are avoided when prohibited by law and/or governing documents.
1.4.3 Conflicts of interest that are not avoided must be managed in the <i>client's</i> best interest.	1.4.3 Conflicts of interest that are not avoided must be managed in the best interest <i>of participants or beneficiaries</i> .
1.4.4 Conflicts of interest that are not avoided must be disclosed to the client and informed client consent must be obtained.	1.4.4 Conflicts of interest that are not avoided must be disclosed to <i>co-fiduciaries and beneficiaries</i> .
	1.4.5 The investment steward requires service providers to disclose unavoidable conflicts of interest

Advisors	Stewards
Practice 1.5 – Agreements under the supervision of the	Practice 1.5 – The investment steward requires agreements
investment advisor are in writing and do not contain provisions	with service providers to be in writing and consistent with
that conflict with fiduciary obligations.	fiduciary obligations.
1.5.1 The investment <i>advisor</i> fully discloses in writing all	1.5.1 The investment <i>steward requires each service provider to</i>
compensation arrangements and affiliations associated with the	fully discloses in writing all compensation arrangements and
service agreement.	affiliations associated with the service agreement.
1.5.2 If the investment advisor is responsible for oversight of other service providers, the advisor must evaluate all material compensation, affiliations, and the fiduciary status of each service provider.	1.5.2 The investment <i>steward</i> must evaluate all material compensation, affiliations, and the fiduciary status of each service provider.
1.5.3 Agreements are periodically reviewed to ensure consistency with the <i>needs of the client</i> .	1.5.3 Agreements are periodically reviewed to ensure consistency with the <i>objectives of the investment portfolio</i> and/or the needs of the needs of the beneficiaries.
1.5.4 Comparative reviews of service agreements <i>for which the investment advisor is responsible</i> are <i>conducted and</i> documented approximately every three years.	1.5.4 Comparative reviews of service agreements are conducted and documented approximately every three years.

Advisors	Stewards
Practice 1.6 – Sensitive personal identifying information and	Practice 1.6 – Sensitive personal identifying information and
assets of clients are prudently protected from theft,	portfolio assets are prudently protected from theft and
embezzlement, and business disruption risks.	embezzlement.
1.6.1 The investment <i>advisor</i> has a reasonable basis to believe assets are within the jurisdiction of a viable judicial system.	1.6.1 The investment <i>steward</i> has a reasonable basis to believe assets are within the jurisdiction of a viable judicial system.
1.6.2 Appropriate procedures are in place to secure and prudently protect the privacy of client or plan data.	1.6.2 Appropriate procedures are in place to secure and prudently protect the privacy of data.
1.6.3 Appropriate procedures are in place to assure that sensitive personal identifying information and <i>assets of clients</i> are prudently protected from physical, operational, virtual, and other material risks associated with business disruptions.	1.6.3 Appropriate procedures are in place to assure that sensitive personal identifying information and <i>assets</i> are prudently protected from physical, operational, virtual, and other material risks associated with business disruptions.
1.6.4 The investment <i>advisor</i> has a reasonable basis to believe assets are protected by appropriate insurance, bonding, internal controls, and security measures taken by fiduciaries and other service providers, <i>including the investment advisor's own firm</i> .	1.6.4 The investment <i>steward</i> has a reasonable basis to believe assets are protected by appropriate insurance, bonding, internal controls, and security measures taken by fiduciaries and other service providers. 1.6.5 The investment <i>steward</i> has procedures in place to manage situations
1.6.5 The investment <i>advisor</i> has procedures in place to manage situations where the <i>advisor</i> reasonably believes that a client's assets are at risk due to suspicious behavior by service providers, <i>the client</i> , or others with access to or influence over the client's assets.	where the <i>steward</i> reasonably believes that a client's assets are at risk due to suspicious behavior by service providers, <i>fiduciaries</i> , or others with access to or influence over the client's assets.
1.6.6 The investment advisor has documented a succession plan and a business continuity plan that is reviewed and tested periodically.	

Advisors	Stewards
Practice 2.1 – An investment time horizon has been	Practice 2.1 – An investment time horizon has been
identified for each investment objective of the client.	identified for each investment objective of the client.
2.1.1 Sources, timing, distribution, and uses of cash flows are documented.	2.1.1 Sources, timing, distribution, and uses of cash flows are documented.
2.1.2 In the case of <i>an individual investor</i> , an appropriate needsbased analysis has been factored into the time horizon.	2.1.2 In the case of <i>a trust</i> , an appropriate needs-based analysis has been factored into the time horizon.
2.1.3 In the case of a defined benefit retirement plan, an appropriate asset/liability study has been factored into the time horizon.	2.1.3 In the case of a defined benefit retirement plan, an appropriate asset/liability study has been factored into the time horizon.
2.1.4 In the case of a defined contribution retirement plan, the investment options provide for a reasonable range of participant time horizons.	2.1.4 In the case of a defined contribution retirement plan, the investment options provide for a reasonable range of participant time horizons.
2.1.5 In the case of a foundation or endowment, a schedule of expected receipts and disbursements of gifts and grants has been factored into the time horizon to the extent possible and an estimated equilibrium spending rate has been established.	2.1.5 In the case of a foundation or endowment, a schedule of expected receipts and disbursements of gifts and grants has been factored into the time horizon to the extent possible and an estimated equilibrium spending rate has been established.

Advisors	Stewards
Practice 2.2 – An appropriate risk level has been	Practice 2.2 – An appropriate risk level has been
identified for the portfolio.	identified for the portfolio.
2.2.1 The expected volatility of the portfolio is understood by	2.2.1 The expected volatility of the portfolio is understood by
the investment <i>advisor and communicated to the client</i> , and the	the investment <i>steward</i> and the quantitative and qualitative
quantitative and qualitative factors that were considered are	factors that were considered are documented.
documented.	2.2.2 "Large loss" scenarios have been identified and considered
2.2.2 "Large loss" scenarios have been identified and considered	in establishing the portfolio's risk level.
in establishing the portfolio's risk level.	2.2.3 Expected disbursement obligations and contingency plans
2.2.3 Expected disbursement obligations and contingency plans	have been considered when establishing liquidity requirements
have been considered when establishing liquidity requirements	for the portfolio and assessing the capacity to assume portfolio
for the portfolio and assessing the capacity to assume portfolio	risk.
risk.	2.2.4 In the case of a defined contribution retirement plan, the
2.2.4 In the case of a defined contribution retirement plan, the	investment options provide for a reasonable range of
investment options provide for a reasonable range of	participant risk tolerance levels.
participant risk tolerance levels.	participant risk tolerance levels.

Advisors	Stewards
Practice 2.3 – The distribution of projected portfolio	Practice 2.3 – The distribution of projected portfolio
returns is evaluated in the context of the client's risk and	returns is evaluated in the context of risk and return
return objectives.	objectives.
2.3.1 The projected portfolio return is consistent with <i>the client's</i> tolerance and capacity to assume volatility risk and investment goals and objectives.	2.3.1 The projected portfolio return is consistent with tolerance and capacity to assume volatility risk and investment goals and objectives.
2.3.2 Projected return assumptions for each asset class are based on reasonable risk premium assumptions.	2.3.2 Projected return assumptions for each asset class are based on reasonable risk premium assumptions.
2.3.3 For defined benefit plans, the projected return values used for modeling are reasonable and are also used for actuarial calculations.	2.3.3 For defined benefit plans, the projected return values used for modeling are reasonable and are also used for actuarial calculations.
2.3.4 For defined contribution plans, the projected returns for pre- diversified options, such as target date funds or model portfolios, are based on reasonable risk premium assumptions.	2.3.4 For defined contribution plans, the projected returns for pre- diversified options, such as target date funds or model portfolios, are based on reasonable risk premium assumptions.
2.3.5 For endowments and foundations, the projected return values used for modeling are reasonable and are consistent with distribution requirements or the projected equilibrium spending rate.	2.3.5 For endowments and foundations, the projected return values used for modeling are reasonable and are consistent with distribution requirements or the projected equilibrium spending rate.

Advisors	Stewards
Practice 2.4 – Selected asset classes are consistent with	Practice 2.4 – Selected asset classes are consistent with
the portfolio's time horizon and risk and return	the portfolio's time horizon and risk and return
objectives.	objectives.
2.4.1 Asset classes are appropriately weighted to conform to the portfolio's specified time horizon and risk/return profile.	2.4.1 Asset classes are appropriately weighted to conform to the portfolio's specified time horizon and risk/return profile.
2.4.2 For participant-directed plans, selected asset classes provide each participant the ability to diversify their portfolio appropriately given their time horizon and risk/return profile.	2.4.2 For participant-directed plans, selected asset classes provide each participant the ability to diversify their portfolio appropriately given their time horizon and risk/return profile.
2.4.3 The methodology and tools used to establish appropriate portfolio diversification are prudent and consistently applied.	2.4.3 The investment steward, either directly or with the support of a designated service provider, assures that the methodology and tools used to establish appropriate portfolio diversification are prudent and consistently applied.

Advisors	Stewards
Practices 2.5 – Selected asset classes are consistent with	Practices 2.5 – Selected asset classes are consistent with
implementation and monitoring constraints.	implementation and monitoring constraints.
2.5.1 <i>The Investment Advisor</i> has the time, resources, knowledge, and skills to implement and monitor all selected asset classes.	2.5.1 The investment steward, either directly or with the support of a designated service provider, has the time, resources,
2.5.2 The process and tools used to implement and monitor investments in the selected asset classes are appropriate.	knowledge, and skills to implement and monitor all selected asset classes.
2.5.3 Appropriate investment products are accessible within each selected asset class.	2.5.2 The process and tools used to implement and monitor investments in the selected asset classes are appropriate.
	2.5.3 Appropriate investment products are accessible within each selected asset class.

Advisors	Stewards
Practice 2.6 – The investment policy statement contains	Practice 2.6 – The investment policy statement contains
sufficient detail to define, implement, and monitor the	sufficient detail to define, implement, and monitor the
portfolio's investment strategy.	portfolio's investment strategy.
2.6.1 The investment policy statement identifies the bodies of law governing the portfolio.	2.6.1 The investment policy statement identifies the bodies of law governing the portfolio.
2.6.2 The investment policy statement defines the duties and responsibilities of all parties involved.	2.6.2 The investment policy statement defines the duties and responsibilities of all parties involved.
2.6.3 The investment policy statement specifies risk, return, and time horizon parameters.	2.6.3 The investment policy statement specifies risk, return, and time horizon parameters.
2.6.4 The investment policy statement defines diversification and rebalancing guidelines consistent with risk, return, and time horizon parameters.	2.6.4 The investment policy statement defines diversification and rebalancing guidelines consistent with risk, return, and time horizon parameters.
2.6.5 The investment policy statement defines due diligence criteria for selecting investment options.	2.6.5 The investment policy statement defines due diligence criteria for selecting investment options.
2.6.6 The investment policy statement defines procedures for controlling and accounting for investment expenses.	2.6.6 The investment policy statement defines procedures for controlling and accounting for investment expenses.
2.6.7 The investment policy statement defines monitoring criteria.	2.6.7 The investment policy statement defines monitoring criteria.

Advisors	Stewards
Practice 2.7 – Investment due diligence using	Practice 2.7 – Investment due diligence using
environmental, social, and governance (ESG) factors	environmental, social, and governance (ESG) factors
conforms to governing documents and the fiduciary	conforms to governing documents and the fiduciary
obligations of investment decision-makers.	obligations of investment decision-makers.
2.7.1 The <i>client's</i> goals, objectives, and investment parameters are	2.7.1 The goals, objectives, and investment parameters
evaluated to determine whether ESG investing is necessary and/or	established for the portfolio are evaluated to determine whether
desirable.	ESG investing is necessary and/or desirable.
2.7.2 Provisions regarding ESG investing in governing documents are aligned with fiduciary obligations.	2.7.2 Provisions regarding ESG investing in governing documents are aligned with fiduciary obligations.

Advisors	Stewards
Practice 3.1 – A prudent due diligence process	Practice 3.1 – A prudent due diligence process
is followed to select each service provider.	is followed to select each service provider.
3.1.1 Prudent criteria are identified for each due diligence process used to select service providers.	3.1.1 Prudent criteria are identified for each due diligence process used to select service providers.
3.1.2 The due diligence process used to select each service provider is documented.	3.1.2 The due diligence process used to select each service provider is documented.
3.1.3 Each due diligence process used to select service providers is consistently applied.	3.1.3 Each due diligence process used to select service providers is consistently applied.

Advisors	Stewards
Practice 3.2 – Statutory or regulatory	Practice 3.2 – Statutory or regulatory
investment safe harbors that are elected are	investment safe harbors that are elected are
implemented in compliance with the	implemented in compliance with the
applicable provisions.	applicable provisions.
3.2.1 Available safe harbors are evaluated to	3.2.1 Available safe harbors are evaluated to
determine if any advance the best interests of the	determine if any advance the best interests of the
investors and/or beneficiaries.	investors and/or beneficiaries.
3.2.2 When elected, safe harbor provisions are	3.2.2 When elected, safe harbor provisions are
implemented in compliance with requirements.	implemented in compliance with requirements.

Practice 3.3 Fi360

Advisors	Stewards
Practice 3.3 – Decisions regarding investment strategies and	Practice 3.3 – Decisions regarding investment strategies and
types of investments are made in accordance with fiduciary	types of investments are made in accordance with fiduciary
obligations and are documented.	obligations and are documented.
3.3.1 A prudent due diligence process is used to select investment	3.3.1 A prudent due diligence process is used to select investment
strategies, investment managers, and investments.	strategies, investment managers, and investments.
3.3.2 Decisions regarding the selection of investments consider both	3.3.2 Decisions regarding the selection of investments consider both
qualitative and quantitative criteria.	qualitative and quantitative criteria.
3.3.3 The due diligence process used to select investment strategies,	3.3.3 The due diligence process used to select investment strategies,
investment managers, and investments is documented and consistently	investment managers, and investments is documented and consistently
applied.	applied.
3.3.4 Regulated investments are preferred over unregulated investments	3.3.4 Regulated investments are preferred over unregulated investments
when all other characteristics are comparable.	when all other characteristics are comparable.
3.3.5 Investments that are covered by readily available data sources are	3.3.5 Investments that are covered by readily available data sources are
preferred over similar investments for which limited coverage is available	preferred over similar investments for which limited coverage is available
when all other characteristics are comparable.	when all other characteristics are comparable.
·	·
3.3.6 A prudent due diligence process is used to make decisions regarding	3.3.6 A prudent due diligence process is used to make decisions regarding
the use of proprietary versus non-proprietary products, and separately	the use of proprietary versus non-proprietary products, and separately
managed versus commingled accounts.	managed versus commingled accounts.
3.3.7 Decisions regarding rollover advice are made in accordance with	
fiduciary duties of loyalty and care.	

Advisors	Stewards
Practice 4.1 - Periodic reviews compare investment	Practice 4.1 - Periodic reviews compare investment
performance against appropriate market and peer group	performance against appropriate market and peer group
benchmarks and overall portfolio objectives.	benchmarks and overall portfolio objectives.
4.1.1 Investment performance of the overall portfolio is compared against an appropriate benchmark and evaluated in the context of portfolio objectives.	4.1.1 Investment performance of the overall portfolio is compared against an appropriate benchmark and evaluated in the context of portfolio objectives.
4.1.2 The performance of each investment option is periodically compared against an appropriate market and peer group benchmark and any other performance-related due diligence criteria defined in the investment policy statement.	4.1.2 The performance of each investment option is periodically compared against an appropriate market and peer group benchmark and any other performance-related due diligence criteria defined in the investment policy statement.
4.1.3 Underperforming investments are monitored and decisions to retain or replace investments are documented.	4.1.3 Underperforming investments are monitored and decisions to retain or replace investments are documented.
4.1.4 Rebalancing procedures are reasonable, documented, and consistently applied.	4.1.4 Rebalancing procedures are reasonable, documented, and consistently applied.
4.1.5 Investment performance is periodically reported to the <i>client</i> .	4.1.5 Investment performance is periodically reported to the investors and/or beneficiaries.

Advisors	Stewards
Practice 4.2 – Periodic reviews are made of qualitative	Practice 4.2 – Periodic reviews are made of qualitative
and/or organizational changes of investment managers	and/or organizational changes of investment managers
and other service providers.	and other service providers.
4.2.1 Periodic evaluations of the qualitative factors that may impact the results or reliability of investment managers are performed.	4.2.1 Periodic evaluations of the qualitative factors that may impact the results or reliability of investment managers are performed.
4.2.2 Negative news and other material information regarding an investment managers or other service provider are considered and acted on in a timely manner.	4.2.2 Negative news and other material information regarding an investment managers or other service provider are considered and acted on in a timely manner.
4.2.3 Deliberations and decisions regarding the retention or dismissal of investment managers and other service providers are documented.	4.2.3 Deliberations and decisions regarding the retention or dismissal of investment managers and other service providers are documented.
4.2.4 Qualitative factors that may impact service providers are considered in the contract review process.	4.2.4 Qualitative factors that may impact service providers are considered in the contract review process.

Advisors	Stewards
Practice 4.3 – Procedures are in place to	Practice 4.3 – Procedures are in place to
periodically review policies for trading	periodically review policies for trading
practices and proxy voting.	practices and proxy voting.
4.3.1 Procedures are in place to periodically	4.3.1 Procedures are in place to periodically
review each investment manager's policies for	review each investment manager's policies for
best execution.	best execution.
4.3.2 Procedures are in place to periodically review each investment manager's policies for special trading practices such as "soft dollars", directed brokerage, and commission recapture.	4.3.2 Procedures are in place to periodically review each investment manager's policies for special trading practices such as "soft dollars", directed brokerage, and commission recapture.
4.3.3 Procedures are in place to periodically review each investment manager's policies for proxy voting.	4.3.3 Procedures are in place to periodically review each investment manager's policies for proxy voting.

Advisors	Stewards
Practice 4.4 – Periodic reviews are conducted to ensure that investment-related fees, compensation and expenses are fair and reasonable for the services provided.	Practice 4.4 – Periodic reviews are conducted to ensure that investment-related fees, compensation, and expenses are fair and reasonable for the services provided.
4.4.1 A summary of all parties being compensated from client portfolios or from plan or trust assets, and the amount of compensation, has been documented.	4.4.1 A summary of all parties being compensated from the portfolio or from plan or trust assets, and the amount of compensation, has been documented.
4.4.2 Fees, compensation, and expenses paid from <i>client</i> portfolios or from plan or trust assets are periodically reviewed to ensure consistency with all applicable laws, regulations, policies and procedures, and service agreements.	4.4.2 Fees, compensation, and expenses paid from the portfolio or from plan or trust assets are periodically reviewed to ensure consistency with all applicable laws, regulations, policies and procedures, and service agreements.
4.4.3 Procedures are in place to avoid or identify and appropriately address unreasonable fees.	4.4.3 Procedures are in place to avoid or identify and appropriately address unreasonable fees.

Advisors	Stewards
Practice 4.5 – There is a process to	Practice 4.5 – There is a process to
periodically review the organization's	periodically review the steward's
effectiveness in meeting its fiduciary	effectiveness in meeting its fiduciary
responsibilities.	responsibilities.
 4.5.1 Fiduciary assessments are conducted at planned intervals to determine whether appropriate policies and procedures are in place to address all fiduciary obligations and that such policies and procedures are effectively implemented and maintained. 4.5.2 The investment policy statement is 	4.5.1 Fiduciary assessments are conducted at planned intervals to determine whether appropriate policies and procedures are in place to address all fiduciary obligations and that such policies and procedures are effectively implemented and maintained. 4.5.2 The investment policy statement is
reviewed at least annually to ensure it is aligned with current facts and circumstances.	reviewed at least annually to ensure it is aligned with current facts and circumstances.

Q & A

Please submit any questions using the On24 interface

Additional questions can also be sent to support@fi360.com

THANK